



# Firmware Update Guide

## **VideoPoster-III**

### **Industrial Full HD Media Player**

PA-26-XXX

Version 1.0

**15.01.2016**

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## 1 Revision History

Date	Rev.No.	Description	Page
15.01.2016	1.0	Initial version	All

## 2 General Information

This document describes how to update the firmware of VideoPoster-III.

### Name of the firmware update file:

setup\_VideoPoster-III\_Firmware\_PA-26-XXX\_vV.E.R\_V1.bin

"V.E.R" is a placeholder for the new firmware version number (e.g. "1.2.0")

### It can be installed on the following board configurations:

Check the "VideoPoster-III Release Notes" for further details

### It can be installed on the following firmware versions:

Check the "VideoPoster-III Release Notes" for further details

### ATTENTION:

The power supply for VideoPoster-III must NOT be interrupted during the firmware installation because this can damage the product!

The VideoPoster-III restarts after the firmware installation automatically. This is normal behavior

### Preparations before the firmware update:

- Download the firmware zip file "VideoPoster-III\_Firmware\_PA-26-XXX\_vV.E.R\_V1.zip" from our homepage and save it on your computer.  
Download link:  
<http://www.datadisplay-group.com/service/downloads/mediaplayer-downloads/#c9752>
- Extract the contained firmware file and install this on your VideoPoster-III as described in the next section



## 3 Firmware Update Guide

The new firmware can be installed on VideoPoster-III by using one of the following methods:

### 3.1 Upload the new Firmware via Web Interface

- Open the web interface of VideoPoster-III
- Select the menu "**Advanced**"
- Browse the firmware update file in the section "**Firmware Update**" and press the button "**Upload to VideoPoster-III**"
- Wait up to 10 minutes and consider the messages in your browser until the installation has finished

### 3.2 Upload the new Firmware via USB Flash Drive

- Copy the firmware update file into the root directory of an empty USB flash drive
- Insert the USB flash drive into the USB port of your VideoPoster-III
- Read the status messages on the display
- Wait up to 10 minutes until the installation has finished
- Verify if the installation was successful. To do so, insert the USB flash drive into a PC and open the log-file called "setup\_VideoPoster-III\_Firmware\_PA-26-XXX\_vV.E.R\_V1.log". Check the messages in this log file. For a successful update the last line states: "Update complete, current FW version is V.E.R.S"

### 3.3 Upload the new Firmware via ACC 3.x

- Open the Windows software ACC version 3.22 or above
- Select the tab "**Device Manager**"
- Select the device you want to update (must be added to the "**Device Manager**" before)
- Open the context menu of the device (right click on the device)
- Select the menu entry "**Upload Setup File to Device**"
- Browse the firmware update file
- Press the "**OK**" button in the appearing dialog to upload the file to the device
- Wait up to 10 minutes until the installation has finished with a "**Success**" message

### 3.4 Download the new Firmware from an FTP Server

- Configure the VideoPoster-III to poll playlists from a FTP server (this can be done in the web interface in menu "**Content Auto Update**")
- Create the folders "**setup**" and "**log**" in the playlist directory on the FTP server
- Upload the firmware update file to the "**setup**" directory by using ACC 3 or a standard FTP client (e.g. FileZilla)
- When next polling interval of VideoPoster-III occurs, it downloads the firmware update file and installs it automatically
- The installation of the new firmware takes up to 10 minutes
- Verify if the installation was successful. To do so, open the log-file called "XX-XX-XX-setup\_VideoPoster-III\_Firmware\_PA-26-XXX\_vV.E.R\_V1.log" in the log directory on the FTP server (XX-XX-XX is a placeholder for a unique prefix representing the last 3 digits of the MAC address of VideoPoster-III). Check the messages in this log file. For a successful update it states: "Successfully applied setup package!"



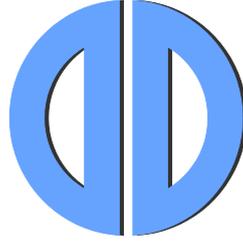
## 4 News and Updates

The latest version of documents, drivers and software packages can be found at:

German Site <http://www.datadisplay-group.de/service/downloads/>

English Site <http://www.datadisplay-group.com/service/downloads/>

Our company network supports you worldwide with offices in Germany, Great Britain, Turkey and the USA.  
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